The Sickle Cell Disease Association of America – Michigan Chapter Inc. (SCDAA-MI), offers education, assistance, and advocacy to individuals living with and families affected by sickle cell disease. SCDAA-MI provides counseling, support groups, referrals for financial and medical help, and connects students and job seeker with school, college and employment assistance, in addition to raising public awareness and sending children to summer camp each year. The agency also coordinates newborn screening for babies born in Michigan.

SCDAA-MI (Lansing/Jackson, MI area) seeks a driven, compassionate, continuous learner for the position of Patient Advocate/Community Health Worker (PA/CHW). This full time, non-exempt position supports SCDAA-MI's mission by working with local health care systems to provide case management services to individuals with sickle cell disease in the Detroit and southeast Michigan region.

POSITION SUMMARY:

The PA/CHW's fundamental duties include providing social work services (individually or in groups) to clients and their families, conducting basic consultations/health status assessments, and care coordination. This includes giving culturally appropriate education and information, assisting clients in receiving needed medical and social services, and offering informal counseling and guidance on health behaviors. The PA/CHW also advocates for individual and community health needs, and connects clients to direct services resources. You should be versatile, accountable, have great communication skills, and take direction well. If you possess the qualifications below and are interested in helping advance our organization's mission, vision and values, we welcome your application.

KEY RESPONSIBILITIES:

1. Provide an annual psychosocial annual assessment, and interpret unmet needs of client's and their family's social situations. Counsel each client and their family as needed.
2. Complete Health Status Assessment (HSA) (Initial & Follow-ups).
3. Identify and evaluate their social status, environmental and emotional circumstances to determine the appropriate utilization of services offered by the agency.
4. Provide disease education to clients diagnosed and confirmed to have sickle cell disease. (In the event the client is unable to attend the Medical Director's virtual education sessions).
5. Educate patients on hydroxyurea and any other disease modifying therapies.
6. Facilitate with assisting clients with their patient portal
7. Responsible for follow-up phone calls to assure that parents of infants diagnosed with sickle cell trait. hemoglobin C, D and E trait received their child's results, and provide additional education if desired.
8. Assist in obtaining confirmatory sickle cell test before the newborn turns four (4) months of age.
9. Responsible for assisting in the initiation of penicillin prophylaxis for newborns diagnosed with sickle cell disease, and follow-up every three (3) months until age five (5) and update in REDCAP.
10. Provide adult transition services to all adolescent clients ages 15-22 (If they are 19 years of age and over and have not transitioned to an adult physician).
11. Identify SCD patients that have fallen out of care for at least one (1) year, provide advocacy services and coordinate access to medical homes, indirect services and other community resources.
12. Provide direct services and case management to clients that include casework & social group work as assessed and recommended.
13. Utilize strategies to empower patients to become advocates of their own health by using patient empowerment self-management tool kits.
14. Confer with other clinical staff within the health care system to better assess client needs.

15. Participate in staff meetings and patient care planning sessions.
16. Participate with others in the local, regional or state communities in the development, strengthening and delivery of needed health and social services relative to families affected by SCD.
17. Maintain appropriate case records, files, statistical records and submit monthly written reports on or before the due date. (Two mandatory reports due on the 5th & 10th of each month).
18. Provide referrals to outside community resources as needed.
19. Responsible for providing awareness and education to the general public through presentations, health fairs, displays, and media coverage.
20. Carry out agency office policies and procedures
21. Support and attend activities and events as required (some events may be mandatory).
22. Attend and participate in scheduled statewide meetings at the main office in Detroit, MI.
23. Other duties as assigned.

CANDIDATE SKILLS AND EXPERIENCE

- Bachelor's degree in Social Work, Public Health or any human services related field; Two (2) years related work experience required
- Must become a certified CHW within six months of employment
- Proficient in Microsoft Office applications
- Strong written (documentation) and verbal communication skills is a must
- Team player
- Must be detailed-oriented and have strong organizational and time management skills
- Demonstrated success working in diverse communities
- Exemplary customer service mindset and interpersonal skills
- Must maintain a high level of professionalism and civility for interacting with staff, donors, clients, patients, volunteers and others
- Behavior and job performance must support a positive and productive work environment
- Must pass background screening
- Valid driver's license and proof of auto insurance required. Good driving record and reliable transportation for use on the job

WORKING CONDITIONS

Working conditions are normal for an office environment. The work involves considerable sitting, standing, walking, lifting, reaching, bending and driving on a daily basis. Must be able to respond, when needed by prompt appearance at a required location. Must be able to work under demanding, fast – paced conditions. Benefits include generous paid time off and medical benefits, inclusive values, family-conscious staff.

JOB STATUS

Full time. Non-exempt. Monday through Friday, between 9 a.m. -5 p.m. though the position may require meetings and events earlier, later, or on weekends depending on needs of various activities. Benefits include generous paid time off, holiday pay and medical benefits. Salary is negotiable.

The Sickle Cell Disease Association of America – Michigan Chapter, Inc. is an Equal Opportunity Employer and HIPAA Compliant Certified.

TO APPLY: Please forward your resume and cover letter to hr@scdaami.org Include PA/CHW in subject line. Deadline to apply Monday, November 23, 2026. No phone calls please.